



# ARRL The National Association for Amateur Radio®

ARRL Headquarters is open from 8 AM to 5 PM Eastern time, Monday through Friday, except holidays. We are located on:

225 Main Street  
Newington, CT 06111-1400  
USA

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## Contact Us

Click on each department below to expand their contact information. For quick answers, click "Learn More" to visit each department's web pages or visit the [ARRL Site Index](#) for a list of topics.

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## Advertising

Janet Rocco, W1JLR  
Advertising Sales Manager  
(860) 594-0203

[Email](#)

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## ARES

Ken Bailey, K1FUG  
Emergency Preparedness Assistant  
(860) 594-0227

[Email](#)

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## Awards

Sharon Taratula  
Awards Branch Manager  
(860) 594-0269

- [VHF/UHF Century Club \(VUCC\) Award Email](#)
- [Worked All States \(WAS\) and Triple Play WAS Award Email](#)
- [Worked All Continents \(WAC\) Award Email](#)
- [A-1 Operator Award Email](#)

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## Miscellaneous

- Miscellaneous issues that are not more obviously covered above
- Questions about bringing HQ staff to conventions
- DX stories and articles
- Pictures of DXers and DXpeditions

- Help with DXing, questions about how to operate, or about software, etc.

[Email](#)

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## Clubs

Kathy Allison, KA1RWY  
Radiosport Department

[Email](#)

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## Continuing Education & EmComm Courses

[Online Emergency Communications Course Questions & Support:](#)

Lifelong Learning Department

[EAD@arri.org](mailto:EAD@arri.org)

[Emergency Communications Questions & Support:](#)

Ken Bailey, K1FUG

Emergency Communications Department

(860) 594-0227

[CEP@arri.org](mailto:CEP@arri.org)

[Learn More](#)

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## Contributions, Grants and Scholarships

Scholarships/Grants: [Email](#)

**Donations & Other inquiries:**

**Melissa Stemmer, KA7CLO**

Development Manager

Telephone: 860-594-0348

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**Regina Galuppi, W3DGI**

Development Associate

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**Maryann Macdonald, KB1ZTH**

Development Associate

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## Contests

Paul Bourque, N1SFE

Contest Program Manager

(860) 594-0232

[Email](#)

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## DXCC

DXCC Team

860-594-0200

**DXCC Miscellaneous**

[Email](#)

- [DXCC](#) application questions
- Application status

- Certificate or pin issues or problems; missing awards, lost in mail, etc.
- Order more awards, or order some new awards from the awards branch

## Rules

### Email

- Issues about licenses, authentication, documentation
- Questions about validity of operations
- Questions about the [DXCC rules](#)
- DXCC member has a question about the data shown in his DXCC records

Award questions, please email the corresponding area as you see fit below:

[VUCCaward@arrl.org](mailto:VUCCaward@arrl.org), [WASaward@arrl.org](mailto:WASaward@arrl.org), [WACaward@arrl.org](mailto:WACaward@arrl.org),  
[A1opaward@arrl.org](mailto:A1opaward@arrl.org) , [dxccadmin@arrl.org](mailto:dxccadmin@arrl.org)

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## Education & Lifelong Learning

For questions about ARRL's educational programs, please email [EAD@arrl.org](mailto:EAD@arrl.org).

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## Field Organization

Mike Walters  
Field Services Manager  
(860)594-0305

### Email

Steve Ewald, WV1X  
Supervisor, Field Organization Team  
(860) 594-0265

### Email

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## Hamfests & Conventions

Steve Ewald, WV1X  
Supervisor, Field Organization Team  
(860) 594-0265

### Email

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## License Exams

Maria Somma, AB1FM  
VEC Manager  
(860) 594-0300

### Email

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## License Instructors

Please email [EAD@arrl.org](mailto:EAD@arrl.org).

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## Logbook of the World

### Email

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## Marketing and Communications

Kathleen Callahan, KC1MBY

Director of Membership, Marketing and Communications  
(860)594-0200

[Email](#)

#### **Product and Publication Sales**

Jackie Ferreira, KB1PWB  
Product Marketing Specialist  
(860) 594-0292

[Email](#)

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#### **Membership & Benefits**

**Join or Renew, and assistance with membership benefits:**

##### **[Online Membership Application](#)**

Toll Free: 1-888-277-5289 (US)

International: 1+(860) 594-0200

HQ Business Hours are Monday - Friday, 8am - 5pm EST

QST delivery: [Email](#)

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#### **NCJ - National Contest Journal**

##### **[Subscribe](#)**

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International: 1+(860) 594-0200

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#### **News**

Rick Lindquist, WW1ME

News Editor

[Email](#)

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#### **Orders, Publications and Product Sales**

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Toll Free: 1-888-277-5289 (US)

International: 1+(860) 594-0355

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#### **Permissions/Terms of Use**

Production Coordinator

225 Main St

Newington, CT 06111

[Email](#)

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#### **Product Development**

Bob Inderbitzen, NQ1R

Product Development Manager

(860) 594-0213

[Email](#)

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### **Public Relations, Media and Outreach**

(860) 594-0328

[Email](#)

[Learn More](#)

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### **Public Service and Emergency Management**

Ken Bailey, K1FUG

Emergency Preparedness Assistant

(860)594-0227

[Email](#)

[Learn More](#)

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### **QEX - A Forum for Communications Experimenters (journal)**

#### **Subscribe**

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### **Regulatory and Advocacy**

#### **Bart Jahnke, W9JJ**

Radiosport and Regulatory Affairs Manager

Tel: 860-594-0272

Fax: 860-594-0259

[Email](#)

Administrator, ARRL Volunteer Counsel and Volunteer Consulting Engineer Programs.

*Duties include:*

- General regulatory questions
- RFI regulatory information
- Antenna restrictions
- International operating

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### Silent Keys

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### Social Media

Michelle Patnode, W3MVP  
Social Media Strategist  
(860)594-0321  
[Email](#)

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### Technical Information Service

ARRL Lab Staff  
(860) 594-0214  
[Email](#)

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### Volunteer Examiner Coordinator (VEC)

Maria Somma, AB1FM  
VEC Manager  
(860) 594-0300  
[Email](#)

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### Website

#### Login, Email Forwarding, and Digital QST

Please visit the [Member Support](#) page for information on registering a Username and Password, Login assistance, digital QST access, and e-mail forwarding.

[Learn More](#)

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### W1AW

**Maxim Memorial Station, W1AW**  
(860) 594-0268  
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Joseph Carcia, NJ1Q  
W1AW Station Manager  
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[Email](#)

Scott Gee, WB9RRU  
W1AW Operator  
(860) 594-0261  
[Email](#)

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## Not sure who to contact?

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If you are not sure which department to contact, please call 1-860-594-0200 or 1-888-277-5289 (toll-free US only) M-F 8:00 AM-5:00 PM ET or e-mail [hq@arrl.org](mailto:hq@arrl.org).

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